

# Building a Stronger Foundation: How Eagle Redi Mix Modernized IT Across Arkansas and Oklahoma

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## Laying the Groundwork for Growth

When a business expands, so do its technology challenges.

With two busy locations in **Northwest Arkansas** and another in **Tulsa, Oklahoma**, **Eagle Redi Mix** was growing fast but their IT systems weren't keeping pace. Each site had unique hardware, different connectivity issues, and limited visibility between offices.

As operations scaled, those inconsistencies became a daily headache causing downtime, communication gaps, and frustration among teams that needed to collaborate across state lines.

That's when Eagle Redi Mix turned to **Preferred Office Technologies** to build a stronger, more unified IT foundation.

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## The Challenge: Outdated Systems, Inconsistent Connectivity

Eagle Redi Mix's leadership recognized that while their concrete operations were rock-solid, their IT infrastructure wasn't built to handle the demands of a multi-location enterprise.

The business faced:

- **Inconsistent network performance** between Arkansas and Oklahoma sites
- **Minimal cybersecurity protections** and no standardized monitoring
- **Reactive IT support**, causing costly downtime and slow fixes
- **Limited visibility** into system performance and maintenance schedules

What they needed was a partner who could modernize their systems without interrupting day-to-day operations a partner that could deliver speed, reliability, and long-term scalability.

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## The Solution: A Solid IT Framework from Preferred Office Technologies

Preferred Office Technologies began by assessing Eagle Redi Mix's existing environment across all three locations.

The goal was clear: unify their IT infrastructure, tighten security, and create a reliable foundation for growth.

Preferred's solution included:

✔ **Comprehensive network assessment and standardization**

Each site was brought onto a unified IT plan, ensuring consistency in hardware, software, and security configurations.

✔ **Proactive IT management and monitoring**

By implementing a managed IT services plan, Eagle Redi Mix gained around-the-clock system monitoring, ensuring small issues were resolved before they could disrupt business.

✔ **Improved connectivity between Arkansas and Oklahoma offices**

Network upgrades provided reliable communication and faster data exchange across all locations, improving collaboration and efficiency.

✔ **Enhanced cybersecurity**

Advanced protection tools and security protocols were deployed to guard against ransomware, phishing, and unauthorized access critical for any business operating across multiple sites.

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## **The Results: Reliable Systems, Seamless Operations**

Today, Eagle Redi Mix operates with the confidence that their IT infrastructure is as strong as the foundations they pour.

Since partnering with **Preferred Office Technologies**, they've achieved:

- **Significantly reduced downtime** across all three offices
- **Consistent, secure performance** no matter the location
- **Streamlined communication and file access** for their teams
- **Peace of mind** knowing their data and systems are protected

With Preferred managing their technology, Eagle Redi Mix can focus on what they do best building communities and serving customers across **Arkansas and Oklahoma**.

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## **Why Businesses Across Arkansas and Oklahoma Choose Preferred**

Preferred Office Technologies partners with businesses like Eagle Redi Mix to design IT systems that scale with growth.

From infrastructure modernization to cybersecurity and ongoing support, we help organizations strengthen their digital foundations so they can operate confidently, productively, and securely.

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## **Ready to Strengthen Your IT Foundation?**

If your business is growing across multiple locations or struggling with outdated systems, it's time to modernize.

 **Contact us today:** [www.preferred-office.com/contact](http://www.preferred-office.com/contact)